

PROTECH COMPLIANCE, INC.
WEB SITE PRIVACY POLICY

Effective June 2008

ProTech Compliance, Inc. ("ProTech") is committed to protecting any personal information that you may provide to us. In particular, we believe it is important for you to know how we treat information about you that we may receive from this Web site.

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Information Collected

In general, you can visit this Web site without telling us who you are or revealing any information about yourself. Our servers collect the domain names, not the e-mail addresses, of visitors. Our servers also seek (as many Web sites do) to place a "cookie" (a small data file) on your computer's hard drive which allows the server to determine the computer when it visits again, in order to track statistical information about navigation to and throughout certain areas of our site, and to ProTech promotions on other sites. This cookie is not used to obtain your name or any personal data, and the information that is tracked is used only for internal purposes, such as to improve site navigation and to measure the effectiveness of our promotional placements, and is not shared with anyone other than ProTech affiliates and contractors who assist HNI in these efforts and are bound to confidentiality. However, if you prefer not to accept cookies, you can set your browser to reject them or to alert you before one is placed.

In addition, there are portions of this Web site where we will need to collect personal information from you for purposes of securing your registration as a Vendor, Vendor

Representative or Healthcare Facility. The personal information collected from you for registration purposes will include, among other things, your name, address, telephone, fax number, e-mail address, driver's license number, insurance information, medical information (including vaccination history and test reports), and criminal background check results (collectively, the "Personal Information").

Use of Collected Information

Domain name information that we collect is not used to personally identify you but instead is aggregated to measure the number of visits, average time spent on the site, pages viewed, etc. We use this information to measure the use of our Web site and to improve the content of our Web site.

When Personal Information is collected from you, we generally let you know at the time of collection how we will use this personal information. We will use the Personal Information you provide to approve and verify your registration, allow for your continued use of the services we provide to Vendors, Vendor Representatives and Healthcare Facilities, and to coordinate your access to or within a Healthcare Facility or similar institution. The Personal Information may be used as part of the credentialing process for the Healthcare Facilities with which you interact. Specifically, the Personal Information may be used in the credentialing process to confirm, among other items, HIPAA training, blood borne pathogen training, protocol training, TB testing, HEP B vaccination, immunization records, background checks, specific product or service training, and compliance with applicable policies. We may also use the Personal Information to respond to your inquiry or to process your request. This information may be shared with other ProTech affiliates or businesses, but only if necessary to fulfill your request or for related purposes.

We may also share portions of the Personal Information you provide with other companies, as necessary, that we have hired to provide services for us. These companies - our vendors - are obligated to use the Personal Information only to perform the services we have hired them to provide. We do not share, sell, or lease Personal Information about you to any third-parties for their marketing use. We will release information about you if you direct us to do so, if we are required by law to do so, or in other legally limited circumstances (for example, to protect your account from fraud).

If you register with one of ProTech's affiliates or business units online, they may use this information to provide you with custom information about ProTech's offerings in support of your business needs. They may also seek to place a "cookie" (small data file) as discussed above in order to provide you with tailored information.

Links to Other Sites

ProTech's Web site may contain links to other sites including sites operated by ProTech's affiliates. While we try to link only to sites that share our high standards and respect for privacy, we are not responsible for the content, security, or privacy practices employed by other sites.

Security of Collected Information

We maintain strict physical, electronic, and administrative safeguards to protect your personal information from unauthorized or inappropriate access. We restrict access to information about you to those ProTech workers who need to know the information to respond to your inquiry or request. Workers who misuse personal information are subject to disciplinary action.

Access to Collected Information

You may review and update the Personal Information that you provide to us through this Web site by contacting us as described below or through the appropriate registration pages on the Web site.

Legal Matters

ProTech may preserve and has the right to disclose without your prior permission any information about you or your use of this Web site if ProTech has a good faith belief that such action is necessary to: (a) protect and defend the rights, property or safety of ProTech or its affiliates, employees, other users of this Web site, or the public; (b) enforce the terms and conditions that apply to use of this Web site, or (c) respond to claims that any content violates the rights of third-parties. We may also disclose information as we deem necessary to satisfy any applicable law, regulation, legal process or governmental request.

Information Storage and Security

Information collected through this Web site is processed and stored in the United States. If you are located outside the United States, by providing information to ProTech through the use of the Web site you are consenting to the transfer of the information to the United States for processing in accordance with this Privacy Policy. We have in place physical, electronic, and procedural safeguards appropriate to the sensitivity of the personal information we collect, use, and maintain. However, as effective as our security measures are, no security system is impenetrable. We cannot guarantee the security of our database, nor can we guarantee that information you supply will not be intercepted while being transmitted to us over the Internet. We ask that you do your part by maintaining in strict confidence any computer passwords you use to access the Internet or this Web site.

Information Related to Employment

This Web site may provide an opportunity to submit your résumé or an application form to us or apply for a position through this Web site. If you submit information for such purposes, we will

use (which may include transferring) the personal information you provide to evaluate your qualifications and contact you regarding any positions at ProTech or any of its affiliated companies in which we believe you may be interested.

ProTech is Not Interested in Minors

You must be at least 18 years old and possess the legal authority to form legally binding contracts under applicable law to use this Website and the services provided on it. ProTech does not knowingly collect personal information from those under the age of 18. In an instance where such information was collected, it would be purely accidental and unintentional. ProTech encourages parents to discuss the Internet with their children and monitor personal information that a child may provide via the Internet.

Policy Updates

We may update this Privacy Policy from time to time. When we do so, changes in our Privacy Policy will be effective immediately. If you are a regular visitor to this Website, we recommend that you check this Privacy Policy on a regular basis.

Opting Out

If when using this Web site, you have previously furnished us with contact information but now do not want to receive further communications which are not necessary to provide you with services, please let us know by filling out and submitting our opt-out form.

Contacting Us

If you have any questions about this privacy policy, please use the Contact Us page. We welcome your questions and suggestions about our privacy policy.